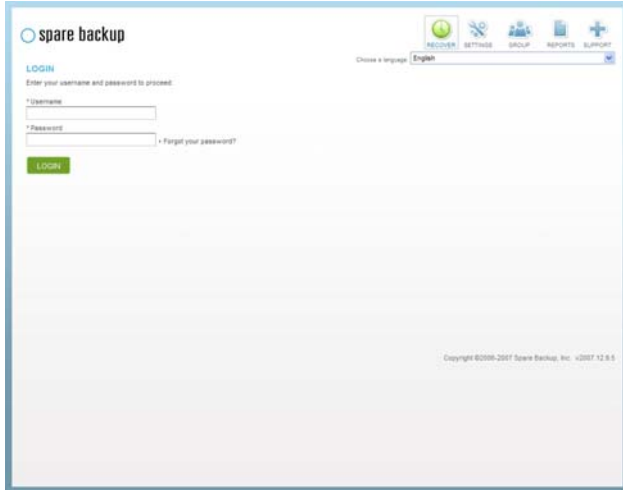


To reinstall Spare Backup perform the following:

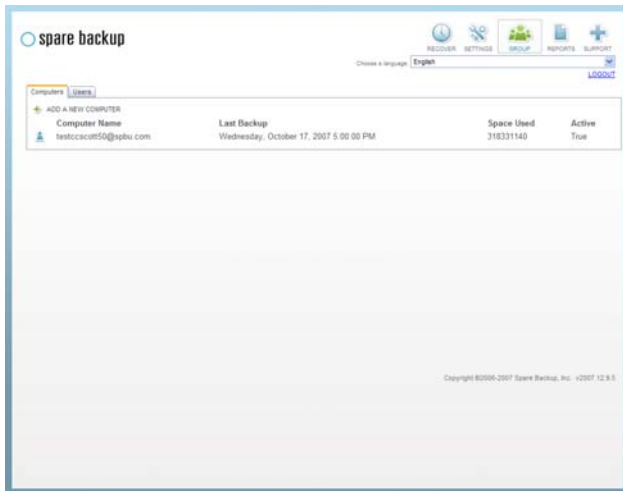
**Step A:** Visit the Spare Backup Web Access Login found at <https://webaccess.sparebackup.com> See *Figure 1 – Web Access Login Screen*.




**Figure 1 – Web Access Login Screen**

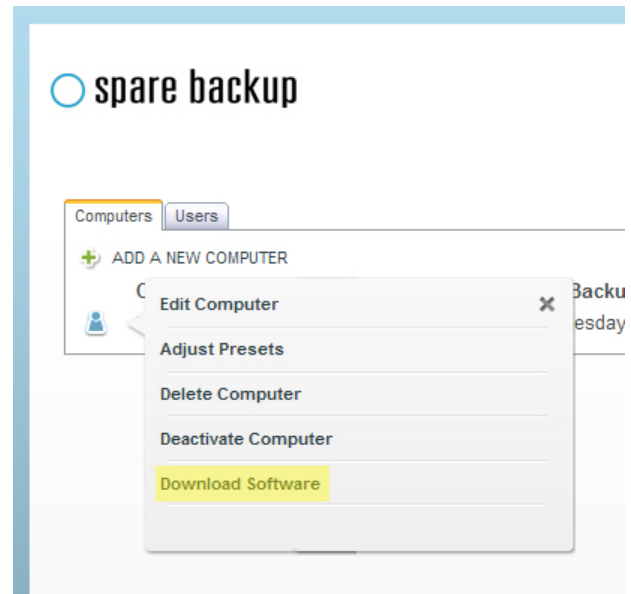
**Step B:** Enter your *Username* and *Password* selected at registration and click the **Login** button.

**Step C:** The following Group screen will appear, see *Figure 2 – Group screen*.



**Figure 2 – Group screen**

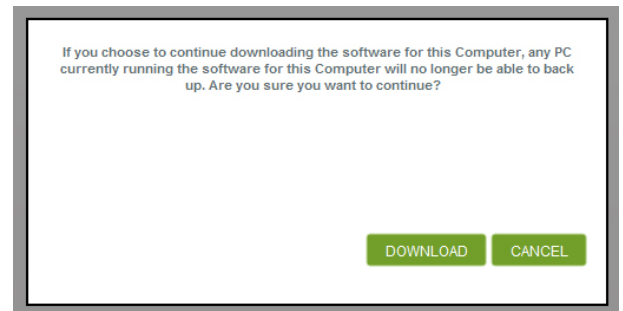
**Step D:** Click the  Computer icon to bring up the Computer Menu screen, see *Figure 3 - Computer Menu screen*.



**Figure 3 - Computer Menu screen**

**Step E:** Click **Download Software** from the Computer Menu brings up the Continue Download Software screen, see *Figure 4 – Continue Download screen*.

**Step F:** At the Continue Downloading screen, review the message and then click the **DOWNLOAD** button, see *Figure 4 – Continue Download screen*.



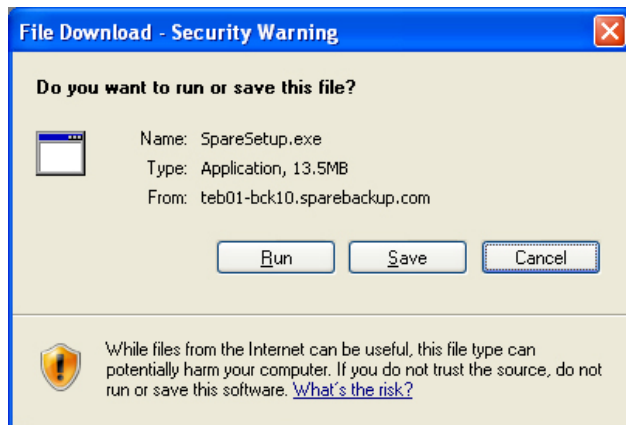
**Figure 4 – Continue Download screen**

**Step G:** If you see a **Yellow Information Bar** at the top of the browser screen, click the **yellow bar** and then click **Download File**, continue to the next step.

**(Note:** Instructions continue on the next page.)

# Spare Backup - Reinstallation Guide

**Step H:** The following Internet Explorer Security Warning screen will appear.

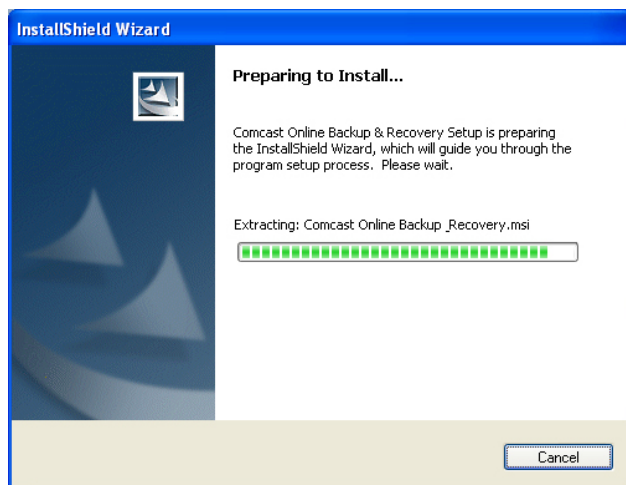


**Figure 5 - Security Warning**

**Step I:** Click the **Run** button to start the download of Spare Backup, see *Figure 5 - Security Warning*

**Step J:** After the software downloads, then click the **Run** button to start the installation.

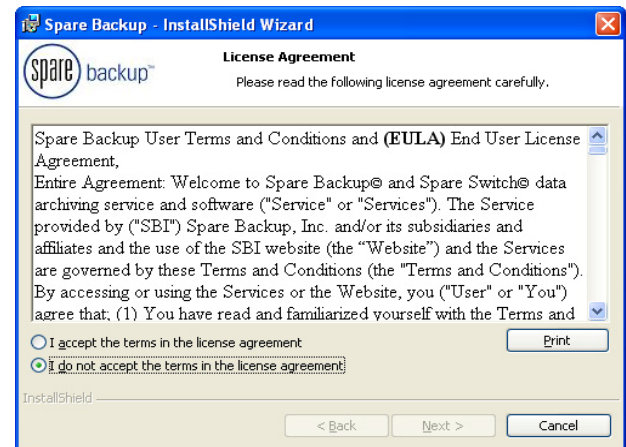
**Step K:** The InstallShield Wizard will appear and the process of installing the program will begin, see *Figure 6 - InstallShield Wizard*.



**Figure 6 - InstallShield Wizard**

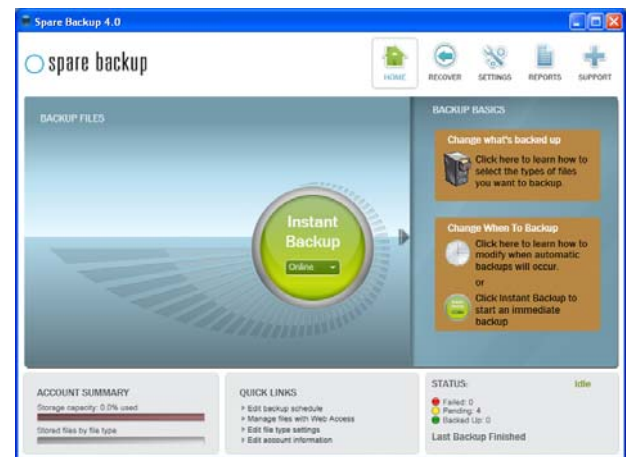
**Step L:** The Installation Wizard will check to see if Microsoft .NET 3.0 Framework is installed. If not installed, the Installation Wizard will initiate the installation of Microsoft .NET 3.0 Framework.

**Step M:** Accept the End User License Agreement by clicking **I accept the terms in the license agreement** and then click the **Next** button, see *Figure 7 - License Agreement*.



**Figure 7 - License Agreement**

**Step N:** The installation process is complete when the Home Menu window of the Spare Backup program appears, see *Figure 8 - Home Menu*.



**Figure 8 - Home Menu**

**Step O:** To Recover All your files, click the **RECOVER** button, and then click on the **Recover All** button, then click the **OK** button to start the recovery of all your files.

The procedures and information for recovering a single file(s) or folder(s) can be found in the [Spare Backup Frequently Asked Questions](#).